



What is the Aboriginal Funeral Transport “Sorry Business” Initiative?

The Aboriginal Funeral Transport “Sorry Business” initiative provides assistance with transport for isolated and disadvantaged Aboriginal communities throughout New South Wales, including metropolitan Sydney, to attend funerals within NSW.

Please note that this initiative is not intended to be the primary source of funds for the transport provided but rather a source of funds to enable transport to be undertaken where, despite all efforts, there are insufficient resources to undertake the travel and the travel is not local.

Who are Managed Training Services (MTS)?

Chandler Macleod Managed Training Services (MTS) is working in partnership with Transport for NSW (TfNSW) to help members of the Indigenous communities with a service to field enquiries and apply for financial assistance to travel within New South Wales for Sorry Business. MTS is available from 9am to 5pm, Monday to Friday and can be contacted on 1300 361 787 or mts@chandlermacleod.com

Can I apply for assistance?

- Are you Aboriginal?
- Do you live in NSW?
- Is the travel more than 100 km?
- I haven't travelled yet

If you answer Yes to the four questions above, please contact MTS for assistance

What can I get help with?

- Transport for NSW will pay for the cost of return tickets for individuals and groups travelling to a funeral using NSW Trainlink **public transport** services.
- A **fuel** subsidy can also be accessed through this initiative whereby Transport for NSW will fund no more than 50% of the cost of the travel. This can only be accessed via a community organisation who is willing to complete a “FUEL SUBSIDY APPLICATION FORM” on the applicant’s behalf.
Fuel funding is paid directly to applicants by MTS via a digital Fuel Card Link sent directly to the applicants mobile.
- **Private transport for groups of eight (8) or more** people travelling in the same vehicle can apply for up to \$100 to travel to and from the funeral. Groups of twelve (12) or more can apply for up to \$200 to travel to and from the funeral.

What information do I need to provide when making an application?

- Public Transport applications can be made via MTS, by calling 1300 361 787. Applicants will be asked to provide:
 - Details of the funeral including dates of travel, funeral director details
 - Name\age, number of people travelling and the destination
 - Any concession card holder details
- Private transport and Fuel applications can only be accessed via a local Organisation who is able to assist the applicant complete an application form on your behalf and provide:
 - Details of the funeral including dates of travel, funeral director details
 - Name\age, number of people travelling and the destination
 - Number of people travelling
 - Please note that only one application per vehicle travelling will be accepted, regardless of the number of passengers.

What is not covered by the Program?

- The program does not cover:
 - Travel outside of NSW
 - Travel to local funerals that are less than 100km.
 - Trips where travel is within the transport network where Opal card is used
 - Cost of accommodation and meals
 - Cost of transporting deceased family members. Please speak to your local Area Health Service.
 - Contributions towards funeral costs

How long will it take for my application to be assessed?

As per the guidelines set by TfNSW, MTS will verify each application and contact the funeral director to confirm the details. MTS endeavour to process your application as quickly as possible however please allow up to 3 business days.

If I need to go to multiple funerals the same week what assistance can I be approved for?

This will be managed on a case by case. You will need to contact MTS and provide information regarding your circumstances.

Last Minute Applications

Whilst MTS endeavour to process applications as soon as possible, applications received for travel within 3 days cannot be guaranteed.

