

Gandangara Local Aboriginal Land Council (GLALC) acknowledges the families within the Cabrogal Clan Traditional Custodians of the lands we span. We pay our respects to the Elders, past, present, and emerging and to all First Peoples within our community.



Gandangara Chairperson Tony Scholes & CEO Melissa Williams talk to Nakari Thorpe at ABC News

### **CLOSE the GAP 18 March 2021** (p.7)

#### INSIDE

Message from the Chairperson
 Message from the Chief Executive Officer
 Stronger Business





Uncle **Tony Scholes**Chairperson **Gandangara** Local Aboriginal Land Council

#### Message from our Chairperson

# WE ARE DELIVERING OUR PLANS AND REALISING OUR POTENTIAL

The primary duty of the Gandangara Local Aboriginal Land Council Board of Directors is to ensure the protection of our Members' assets and interests. We do this openly, and in consultation with our Members through the development of initiatives such as our Community, Land and Business Plan led by our CEO Melissa Williams. As Chairman of the Board, I am pleased to report that everything we have spoken about, and planned for over the past year or so, is now coming into fruition. As an organisation we are continuing to grow stronger and realising more and more of our potential for our Members.

Over the past year, our money has been performing in a strong investment fund, delivering very good returns, despite the difficulties created by the COVID-19 pandemic. This extra income will be used to benefit Members, through investments and operations that best serve the organisation's purpose to further benefit our Members and community.

Our land holdings at Heathcote Ridge have been freed up for remedial and restoration work following the lifting of the stop work order by Sutherland Shire Council. We can now look to implement our environmental and clean-up plan, put in fence lines and other security measures to protect the land and the significant sites on it. We can also start looking at the different ways to develop that land for the benefit of our Members.

A request for tender has been called for the refurbishment of 103 Moore Street, Liverpool. We have had an overwhelming response. Not only is this a major improvement of a significant real estate holding of ours,

it also represents our return to our original home. It's been a long time coming and will be a source of great pride for our Members and a real showpiece for our culture once completed.

The feedback we are getting tells us that our Members are feeling more and more positive about the future. We are getting further into profit with our services and investments as our past financial problems are put behind us.

Throughout the COVID-19 pandemic and government restrictions, Gandangara has supported our Members and been there for them, making sure our offices remained open, and they were looked after and kept safe with our medical and transport services.

Our Members also appreciate the efforts the Board is making to interact, engage and communicate more often, and more immediately with them through texts and emails. All of which brings us closer together and makes us stronger.

People outside the organisation are also noticing the improvements. We are being asked to do more Acknowledgment to Country throughout our region. This tells me that more people are becoming aware of, and respecting, the fact that Aboriginal people are the Custodians of the land. These ceremonies recognise our traditional role, respect our Elders and introduce our culture and history to a wider audience.

Gandangara is now being recognised as a primary agency and service provider throughout our region. We are a strong enterprise with an effective Board of Directors, a governance executive and a strong, professional management team. We are now seen as a serious organisation that is being taken seriously.

We have also signed Deeds of Agreement with Liverpool City Council covering both Phillips and Apex Parks, which means anything that happens in those precincts of ours has to be discussed with us, and agreed by us.

# Connect. Belong. Thrive.



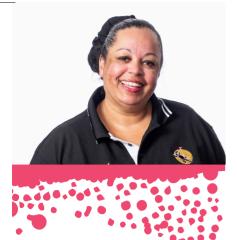
#### **Gandangara Local Aboriginal Land Council Board of Directors**

**Top left to bottom right:** Tanya Ellis, Wendy Morgan, Anthony Scholes (Chairperson), Steve Ingram, Diane Van Aken (Deputy Chairperson), Bernie Compton, Norma Burrows, Barry Brooker, Gail Smith, Matthew Fellingham.









Melissa **Williams**CEO **Gandangara** Local Aboriginal Land Council

#### Message from the Chief Executive Officer

#### WE'RE GROWING BIGGER AND BETTER, WITH A STRONGER REPUTATION AND AN INCREASING INFLUENCE IN THE REGION.

We have worked long and hard at rebuilding ourselves from within. We have improved our processes and raised our standards. We have expanded our services and enhanced our professionalism. We have made better decisions and hired a great team. We are now, by any measure, a more efficient and effective organisation, that is growing stronger and becoming more financially independent, all for the direct benefit of our Members.

Many of these improvements can often seem invisible, like redoing the electrical wiring in your house. It's a necessary but hidden requirement for keeping your home safe and in good working order. That is because people do not notice the lights until they stop working. As a management team, that's our goal – for our Members not to notice the lights but to enjoy being able to see well.

This year, we have turned on all the lights and our future is looking all the brighter because of it. Better still, our neighbours have also noticed that we are shining brighter too. As a result, our relationships, and our standing with them, are improving significantly. These improvements are just as important as our internal ones because they enable us to expand both our influence and our operations in the region, all of which means we can do more to help more people. These are some examples —

## PROTECTING OUR INTERESTS AND OUR ASSETS

We are working with our Local City Councils to formalise agreements with us, and agreed by us. The principle of these agreement is to create the basis for a genuine partnership between our two organisations. It will mean we are being listened to and consulted with to ensure our interests are protected.

We are working closely with the Sutherland Shire Council to clean up and restore our landholdings at Heathcote Ridge. It is not only our responsibility, the land is also a wonderful landscape to be enjoyed, where we can connect to country, nature, plants, wildlife and scenery.

- We are working with independent ecologists, Sutherland Shire Council scientists, and our own experts to develop the right plan for the remedy, restoration and security needed to protect our land
- We will be putting up signage that announces the land is private property, as well as signposting our cultural sites
- We will invite community participation in the land rehabilitation, giving our community the opportunity to care for country and the cultural sites on it – which will be a great, practical example of reconciliation in action
- Once the land is restored its value increases significantly and so do options of what we can do with it (for example commercial development or leasing) for the benefit of our Members.

Our land assets and values increased over the past year. We had two successful land claims, and the reevaluation of existing land assets have added over \$9 million to our balance sheet.

#### PROTECTING OUR PEOPLE

The Gandangara Health Service has successfully applied for the COVID-19 vaccine roll-out through NACCHO in order to protect those of our Members who are most at risk, and to make sure all our critical staff and Members continue to be safe during the pandemic.

The first phase of the COVID-19 Vaccine roll-out Phase 1B is now underway, with our front line health workers at the head of the queue to receive the vaccine. Also, all Aboriginal and Torres Strait Islander people over the age of 55 will be prioritised for vaccination.

Gandangara Health Services (GHS) would like to provide you with the following important government statement about Australia's COVID-19 Vaccine National Rollout Strategy.

"Our scientists and medical experts have been moving swiftly and safely to introduce a safe and effective COVID-19 vaccine here in Australia. Vaccines are being assessed by the independent Therapeutic Goods Agency (TGA). This is critical to public confidence in the vaccine. We are now in a position where we believe we will be able to commence AstraZeneca vaccinations for high priority clients including Aboriginal and Torres Strait Islander peoples over 55 years and those with co-morbidities, in March 2021."

We will continue to keep you fully informed with all the latest information about the vaccination program and ensure that all our Members are protected.



L-R: Melissa Williams, CEO, Gandangara Uncle Rex Sorby, Darren Sorby



L-R: Ann Smith, Emma Guan Registered Nurse, Gandangara Health Services

#### PROTECTING OUR SERVICES

We all hope that we have seen the worst of the COVID-19 pandemic and all the problems and continue to be with us, or even get worse in the future. For this reason, we have developed a COVID-19 Business Continuity Plan to make sure we are able to assess the risk, and respond effectively to any new threat from the disease to our organisation and our Members.

The Plan involves having a COVID-19 Response Team made up of all our executive leaders and senior managers, and a COVID-19 Support Team made up of our divisonal managers, whose primary responsibility will be to assess the level of risk to each of our services and divisions, and the impact those risks may have on them. They will then act on those assessments with predetermined implementation strategies, and deploy the appropriate resources to deal with the risks or impacts effectively.

#### disruptions it has caused to so many lives, our community and businesses. However, we have to ensure the safe continuation of all our essential services to our Members, should the pandemic

#### PROTECTING OUR INTEGRITY

Over the past two years we have worked very hard at implementing very stringent, completely transparent management processes and policies, to ensure that everybody working at Gandangara, at every level, is held accountable for their actions and decisions. It was necessary to protect the interests of our Members, to restore their trust in our management and Board, and it was important to all of us that we were seen to be clean, and known to have professional and personal integrity.

We continue to strengthen these safeguards of our integrity and the latest addition is a Gift Register and Policy. We have introduced this Gift Register to ensure that all gifts, over the value of \$20, offered to Board Members, Executives, Managers and Staff members are registered as a matter of public record. The reasons are obvious. It is to avoid any suspicion of our employees' motives, and to eradicate opportunities for anyone at Gandangara to be unduly influenced by the generosity, or otherwise, of outside parties.



We have worked hard to restore our reputation, and we're building strong, trusting relationships with our Members, our community and our business partners, and this is just another way we continue to get stronger as an organisation.

#### **GROWING OUR BOTTOM LINE**

All our diligence, all our plans and strategies for growth are starting to pay off where it counts most for a business – the bottom line. Our investment returns, land values and grant incomes have grown steadily throughout the past year and are continuing strongly into this year.

- Since January 2020 the return on our cash investments has been over \$1.7 million, which is the result of having a smart, balanced portfolio strategy.
- This increased income stream has enabled us to pay of bad debts from the past and expand investment in our services for our Members.

- Because of more diligent land title searching and assessing, we have been able to add an additional \$9.2 million in asset value from previously undervalued land holdings.
- Due to hard work and diligence our income from various grant sources has been steadily increasing. It is the direct result of the increased trust our investors and business partners now have in us as an organisation, and our people.

This is all good news and confidence building, but we do need to continue to find new streams of income because we want to, and we will need to, provide more for our Members as time passes. More money equals being able to do more for our Members. It means being able to improve our services, and improve the working and pay conditions for our staff providing those services. It means being able to attract better people, raising our standards and improving our performance at every level. After all, everything we do as an organisation, as a professional team, and the support we get from the Board, is to invest in our Members and Community.







•

### **National Closing the Gap Day: Community Montage**

•

#### for change.

al partnerships, including increased and Torres Strait Islander









Dr Ruth **Sheridan**Manager, Policy, Research and Communications **Gandangara** Local Aboriginal Land Council

#### STRONGER BUSINESS

#### **KEEPING OUR CULTURE, COMMUNITY & COMMUNICATIONS STRONG**

The Policy, Research and Communications Division is multi-faceted, and is responsible for the protection of Aboriginal culture and heritage, the management of our land claims, as well as developing our media, communications and policy profile. We also work on organisational compliance and relationships with local government Councils, community groups and partnerships with other stakeholders. All of this is in the service of our Members and local community so that the benefits of Aboriginal land rights can be experienced in tangible ways for our local Aboriginal community.

Our new Community Land and Business Plan (2020-2024) sets Gandangara on a continuing journey to become a leading Local Aboriginal Land Council that openly shows how we can truly flourish as Aboriginal people when we are self-determining. To do this we have to balance a lot of challenging situations. We need to be financially self-sufficient, but we also need to be compliant with all the regulations upon as a statutory body corporate. We have to manage relationships with other agencies and organisations to make sure the work we do is an authentic collaboration with mutual benefit for both parties. We must serve the needs of our Members and community through social services, but still retain profitability so that we have a sustainable future for our Members.

The fantastic teams we have in place at Gandangara are more than up to these challenges. Everyone who works within Gandangara shows strength, resilience and commitment to service on a daily basis. Because of this, we have had some very positive outcomes this year already. The historic Deed of Agreement we signed with Liverpool City Council last December has now led into a permanent Working Group between staff of Gandangara Local Aboriginal Land Council and Liverpool City Council on how all public services development in the Liverpool Local Government Area can deliver results for Gandangara and its Members. This includes co-design of elements of parklands, artistic works, cultural gardens, cultural walkways, employment and training.

The environmental restoration of Heathcote Ridge is now ready to proceed, which will enable us to do a full-scale clean-up on site and return to discussions about the best use of the land. This will be one of the biggest projects we will face in the coming years, which will restore our pride in our largest land-holding. At the same time, we have been continuously mapping our sacred sites of Aboriginal culture and heritage at Heathcote Ridge so that we have an accurate profile of what's out there and the best means of protecting each site.

Our team has also been involved in a lot of public submissions regarding the new developments within our geographic area. The largest of these is of course Western Sydney Airport. We've contributed to the public response to the Draft Airport Precinct Plans emphasising strongly our status as a primary Aboriginal stakeholder organisation in the area and explaining our position and expectations for engagement and real results. Similarly, we've contributed to the Crown Lands reviews of legislation and strategic plans so that Aboriginal land rights are not at further risk of being diminished. Because we have been putting our voice out there in the public arena we are starting to receive positive media coverage, with opportunities to discuss the initiatives we've been rolling out in the community, such as the COVID-19 clinic at Gandangara Health Services and our cultural tourism offerings.

We are looking forward this year to our 2021 NAIDOC Week with its theme, "Heal Country." This will be an important and central motif for us as a Local Aboriginal Land Council, where we will be able to celebrate the works we are doing in environmental rehabilitation. Just as we have a custodial responsibility to heal Country, at the same time Country also heals us, which is why it is so important for us to have time away from our busy lives to connect with nature and with each other. Throughout the coming months we will be reaching out to our Members to engage with us for NAIDOC Week. Look out for information on Gandangara Local Aboriginal Land Council's Facebook page and at our Members' Meetings for more information!







Tracey **Fitzgibbon**Community and Development Manager **Gandangara** Local Aboriginal Land Council

## THE BEATING HEART OF GANDANGARA

#### LISTENING TO THE COMMUNITY

My role is to facilitate clear and regular communication between our community and the Gandangara Local Aboriginal Council, to make sure their voices are heard and foster genuine collaboration between us. This is critical to helping us define what the Community wants or needs to have happen, and the best ways to implement them.

By using select committees, surveys and engaging directly with our Community Members we help them take ownership of their needs and the process of delivering on those needs. On behalf of the Community we have working groups to conceptualise specific programs, projects and solutions and then form rollout plans to implement them. For example, during our Business Plan consultations we did many surveys to get extensive insight into community issues. This revealed some health issues in particular – that there was a higher incidence of heart and lung conditions in our Community - and having this knowledge allowed us to plan for and provide appropriate services to help with these health issues. Another example is NAIDOC Week which came out of this process of Community engagement and involved the organisation, management and sponsorship of this and other big events we have staged.

## RAISING COMMUNITY AWARENESS ONLINE

We want to raise the awareness of all we have to offer, especially our health and wellbeing services, so they become more mainstream and more people can benefit from them. By having an online resource they can access questions and answers about health and family issues, privately, as well as getting relevant contact numbers and book appointments for treatment.

The world is going digital and we need to be part of that world. We need to keep moving forward, updated and innovative, for future generations. If we're ever going to make our Community proud it will be the day we re-open the doors of 103 Moore Street, and they see how well their money has been spent on what they've been asking for, waiting for, for so long. Moore Street is more than a nice, new administrative centre, it is our traditional home, our living and breathing community hub. It will be a Keeping Place for all our history, culture and artifacts. A place where our people and the wider Community can meet each other, learn from and share with each other. It will have a gallery displaying Aboriginal art, and workshops where local Aboriginal artists can come to create. There will be a shop selling Aboriginal merchandise, a coffee shop providing free beverages for Our Members and visitors. Our office at 103 Moore Street, Liverpool will be the beating heart of Gandangara.

All these improvements and innovations draw us all closer together and provide the sustainable means of us continuing our consultations and partnership with our Community in effective and constructive ways.

#### LOOKING TO THE FUTURE

We are constantly looking at future opportunities, such as the new airport and Heathcote Ridge, with the potential to bring in strong income streams for us, that can build our organisations strength and capital base. The more prosperous we become, the more big projects we're able to invest in, the more sponsorships and investments we can attract, and the more community partnerships we can develop.

The team under Melissa has worked well at looking at the bigger picture for Gandangara. For example, how they dealt with the COVID-19 crisis. They found the right people they needed to talk to, they reached out to our Members and delivered care packages, they kept us all safe. There was an awful lot of thought and discussion behind the scenes, along with daily updates on Facebook and countless phone calls, so that they increased our chances of success. And they're continuing to do it, for all of us, in every aspect of our organisation.





## Kelly **Nichols**Program Manager, Program Management Office **Gandangara** Local Aboriginal Land Council

#### WORKING TOGETHER. GROWING TOGETHER

As the Program Manager for the group, my main responsibility is to make sure that all the entities of Gandangara, all our services, divisions and entities, deliver on their agreed strategic programs for the Members. I also have to ensure that all projects we rollout are complying with all levels of governance, that they are delivered on time and on budget, and that they are valuable to the Members and the community.

To achieve this, I have to make sure our management team has visibility across the entire organisation. That is, they know everything that is going on, that everyone behind the scenes is working together, that there is cooperation and unity of purpose. This is to ensure that our various strategies align with each other, in order to deliver the best results on behalf our Membership and Community.

Essentially, my role is about communication and process. If I can communicate and collaborate successfully, with all the different areas of our enterprise, we can avoid pitfalls and identify problems in advance, and we also ensure compliance with governance requirements. By doing this well, we achieve more than just efficiency, we also create added value for each project and ultimately for our Members.

Another, specific aspect of my role is to oversee strategy development at Gandangara Health Services. This is about planning how to deliver our programs, and deciding on what methodology we use.

# TRAINING TO CLOSE THE HEALTH GAP FOR ABORIGINAL PEOPLE

A recent innovation has been our First People's Traineeship program. This program is giving Aboriginal and Torres Strait Islander people the opportunity to develop personal skills and training that they may not be able to access any other way.

We are doing it in partnership with TAFE NSW to do the certification, and with other partnerships that provide funding for qualified recruitment, such as training medical professionals. We will be looking at specifically providing further training to nursing. The training is conducted in groups so it is a supportive environment that helps build confidence in the student. This is a very important training program because it benefits the individual employees, the Community and Gandangara because it is a real practical opportunity for us to close the First Peoples health gap for ourselves.

I am also closely involved with the Marumali Health Brokerage, the complementary arm of our health services. We are looking to expand the boundaries of this service to the wider Community beyond our existing borders, to help our more Community. Being funded by the Department of Health and Primary Health Network, we have put forward a business plan and data, that outlines the scope, standard, quality and performance capabilities of our services to justify the need for more funding to allow us to expand.

The health needs of our Members and Community continue to grow and we have to grow with them if we're to meet their needs. That requires increased funding so we're continually looking for different sources of funding, and ways of developing and expanding our working partnerships into the corporate world. We're confident of being able to achieve these because a lot of private companies want to engage with Aboriginal enterprises and communities for mutual benefits. They have skills we need and we have skills they need.





Angela **Spithill**Health Services Manager **Gandangara Local Aboriginal Land Council** 

## PROVIDING A SAFE CULTURAL WE MAKE IT CLEAR OUR PLACE PATIENTS HAVE CHOICES

As a trained physiotherapist, I have a health background, with accredited management skills, which I bring together for our Members and Community. My responsibilities are for our medical practice and Marumali providing our Members and Community with a health service that is welcoming, culturally appropriate and a safe place to visit.

Our doctors are in the position of knowledge and authority, and they need to share that knowledge with their patient in a manner that enables the patient to decide what the best plan or goal for their health should be.

It's also just as essential to allow enough time for a fuller picture of the patient's health to emerge. That is why our appointments allow for more than one issue to be discussed and more than one family member to attend. Providing the right attitude and enough time enables our patients to have more confidence and a voice which gives our medical staff a clearer picture of the patient's health and needs.

This is particularly important in our community as health issues often tend to be more complex and involve overlapping problems such as lifestyle choices, cardiac health and diabetes, affecting Aboriginal people more than the rest of the population.



# WE MAKE IT CLEAR OUR PATIENTS HAVE CHOICES AND CONTROL OF THEIR HEALTH CARE

As a result, these life-affecting issues need to be carefully and simply explained in order for our patients to understand them and the treatments they require entirely. This empowers our patients to make more informed choices, better understand the processes involved and have a clear idea of what they need to do to help themselves.

This process of patient empowerment is just as necessary as any treatment that may be prescribed. This happens because our doctors know where their patients are coming from emotionally and culturally, so they encourage their patients to ask questions and control their health care. They also get to see the same doctor, so there is continuity of care and no need to explain things to strangers repeatedly.

#### WE PROVIDE HOLISTIC CARE

To provide proper health care for the whole person, you need to understand the entire person, which involves more than just their physical being. We also need to understand their mental, emotional, social and spiritual conditions, their sense of themselves, their place in the land and country.

This is important but not easy to do because there is a lot of intergenerational trauma and bad experiences in the past that have been passed down, creating a lack of trust that takes time to overcome. We build bridges with them and develop their confidence through care and understanding, patience and cultural sensitivity.

An important contribution to the holistic health of our Aboriginal patients is the Aboriginal Health Assessment. This process provides us with an overall picture of a patient's health and any underlying conditions that enables us to develop a specific Care Plan for that patient, including appropriate treatments and referrals to other medical service providers and specialists. This is why we encourage all our Members to come in and have a Health Assessment.

## OUR SOCIAL AND EMOTIONAL WELLBEING PROGRAM

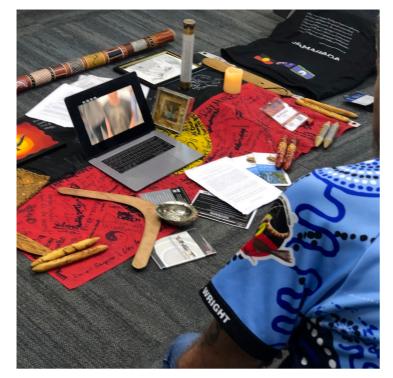
The most comprehensive health care innovation we've made for our Members is our Social and Emotional Wellbeing Program. It was initially a one-year program, but we have now been promised a further three years of funding from Liverpool Health District to continue running it because of its success. The program is held at the Gandangara Medical Practice at 64 Macquarie Street, providing a wide range of personal and group activities. We warmly invite all our Members to engage with it and discover the many benefits on offer.

 We are running regular groups every Friday at 9:30 am and 1:30 pm – You turn up and get involved in a group; it's that simple

- We have a structured Yarning circle in which we combine Western medicine with traditional Aboriginal practices such as the Aboriginal approach to meditation
- There is a clinical psychologist in attendance who provides our Members with an opportunity to open up and talk about their lives, relationships, how they react to different situations, and how they manage their thoughts and feelings. This is a vital learning process as the only control you have is how you respond to a situation. A better understanding of yourself and your situation helps you develop ways to deal with issues and make better decisions
- We provide you with access to one of our Aboriginal healthcare workers. They are accredited Aboriginal enrolled nurses trained to look at our patients' cultural aspects and needs, which is a more effective way of developing the appropriate, individual health goal for each patient. This gives the decisionmaking power to the patient and enables them to own the role of caring
- We provide an exercise physiologist who can prescribe individual exercise programs as each health issue needs its' own exercise treatment







For example, Type 2 diabetes and heart problems can be successfully managed with healthier eating and regular, appropriate exercise. We provide our patients with the information, education and plans to exercise safely and effectively to treat their specific health problems

• We also provide the means of soothing the soul as well as the body. Many of our more musical members are coming in with their instruments, so we are also developing musical groups that are participant-led. If you have musical talent or enjoy listening, singing or dancing, please join in.

#### KNOW MORE. LIVE LONGER

This year, we will introduce mixed senior exercise classes and healthy living forums. Our Members can discuss the benefits of better diets and regular exercise and help them give up smoking and address other heart health issues. We are working hard to raise awareness of all the important lifestyle factors that impact our Members' health in the long run because we want them to live long enough to play with their grandkids.

## A DEDICATED HEALTH PRECINCT

In a few months, when the Gandangara Local Aboriginal Land Council moves its offices to the refurbished Moore Street location, our Macquarie Street building will then become a dedicated health precinct, providing us with even more ways of looking after our Members.

Having our own building gives us more quality space to provide a broader range of services. We will have seven General Practitioners and three nurses (almost twice the number we had only two years ago) along with an oral health service, a gastroenterologist, a podiatrist, a pediatrician and the benefits of Hearing Australia. We will also be providing our patients with access to weblink sessions with psychiatrists in our clinic.

Two of our doctors are level three registrars providing our patients with a high level of professional care. The high quality of the service we provide was recently endorsed by GP Synergy Australian Royal Doctor Association, the peak body for training doctors to become GPs. They confirmed Gandangara as a Aboriginal Health Training facility.

Gandangara has also been appointed for the Phase 1B of the COVID-19 vaccination roll-out — which includes all Aboriginal and Torres Strait Islander People over the age of 55 and any who may be suffering co-morbidities.

#### **LOOKING AFTER OUR MEN**

Because of our reputation for providing high-quality emotional health and wellbeing, we were approached by the Public Health Network (part of NSW Health) to partner with the men's group across South Western Sydney. Sadly, the suicide rate amongst Aboriginal men is four times that of non-Indigenous men, and we are hoping to get it started in March to help our Members and their families with this unfortunate problem.

The Gandangara Health Service is here to help you and your family with all your physical, emotional, mental and social wellbeing. Please come and visit us, even if you don't feel you have any specific issue, because we believe that prevention is the very best medicine.





Fay **Daniels**Registered Aboriginal Health Practitioner, Team Leader, Marumali Ltd. **Gandangara** Local Aboriginal Land Council

#### A CULTURALLY TRAINED HEALTH SERVICE FOR OUR COMMUNITY

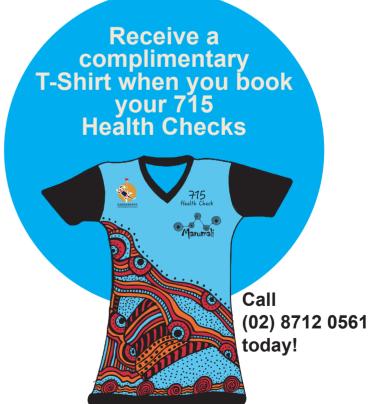
At Marumali our main role is to help navigate and educate our Aboriginal clients around the whole health system, to achieve a holistic health outcome for them. We help our clients with the Aboriginal Health Assessment, which provides a comprehensive understanding of a patient's health status, and helps us provide the most relevant treatment for them. We also negotiate on their behalf, with health professionals and allied professionals, on fees.

A uniquely important feature of our service is that all our staff are culturally trained to deal appropriately and empathetically with Aboriginal patients. We also train GPs and our other service providers in what is culturally appropriate to our Aboriginal patients. Our knowledge of the health system is the

best in the country so we are able to make them aware of what's available for Aboriginal people in health system. For example, when they are made aware of the Aboriginal Health Assessment it opens up whole new world in the health system for them because it is designed to treat more than just physical needs but also includes emotional and psychological issues in delivering a holistic solution for a patient.

We are funded by the Commonwealth government but the level of funding isn't guaranteed, so we are always looking at ways of generating additional income, such as being able to claim Medicare items in the future. With this in mind, management sent me to the Aboriginal Health College to get my Aboriginal Health Practitioner certificate, to strengthen our position with funding and also provide a higher standard of culturally appropriate care for our patients.









Mark **Spithill**Associate Director Enterprise Investment and Corporate Services **Gandangara** Local Aboriginal Land Council



# ENHANCING OUR FINANCIAL STRENGTH AND INDEPENDENCE

My role at Gandangara is to keep a constant stocktaking of everything we own and do and make sure that we're managing it well. The role focuses on enterprise investment and corporate services.

As the word implies, Enterprise refers to us as a company or business organised for commercial purposes. This is what we are; a Member-based organisation runs in a business-like manner for our Members' benefit. Enterprise also describes the attitude and tone of how we run our business – boldness or readiness in undertaking what we do, with an adventurous spirit and ingenuity. That's what we like to think of ourselves as being – a thriving, cleverly run business.

# THE MORE WE MAKE FOR OURSELVES, THE MORE CONTROL WE HAVE

Like with all successful businesses, a big focus of our management is on making money. This includes profit from our services, growing our liquid assets like cash in the bank, and enhancing and increasing the sustainability of the commercial value of our land holdings, houses and commercial properties. Doing this well involves the development and implementation of wise, effective investment and land-use strategies.

We aren't in the business of making money for the sake of it. Or at the expense of our values and morals. However, we need to have an enterprising business mindset to ensure the long term sustainability of Gandangara's financial health, and eventually, our

total financial independence. The more money we can make, the more income streams we can generate, the less we rely on grants and the more self-determining we become. We control what we do and when we do it,

by ourselves, for ourselves.

There are many contributing parts to Gandangara's financial makeup, and they all need specific attention. The most significant areas of cost and potential sources of income are our services. We are constantly looking at existing efficiencies of our services and evaluating how and where they can be improved, how and where they can reduce costs. Simultaneously, we also look at where our services can increase their incomes by expanding their offerings and by growing their customer.

Being a land council, our land holdings are the primary reason for our existence, and they, along with our properties, represent a significant proportion of our assets. We are constantly reviewing our land holdings and properties and our land-use strategies to keep them in line with our broader objectives and to maximise their earning power. We are always looking at feasibility studies and assessing our properties' development and commercial potential to control and develop our opportunities. For instance our land provides potential opportunities to increase multiple housing or giving space for a future commercial or industrial complex, or the option to lease or sell sections of it with of course Member approval.

We are constantly weighing up our own commercial needs and assessing whether they can be met with our properties and how we can maximise the return on our investment in these?

Another significant financial achievement for us was gaining exemption from having to pay Liverpool City Council rates. We are now formally recognised as a, not for profit organisation and we are therefore able to keep more of our money to use for our Members' benefit.

The final aspect of my role is with Corporate services, which is where compliance requirements are handled. I am happy to report that we are operating legally, efficiently and ethically.

The bottom line, which most businesses are interested in, is that we're keeping Gandangara profitable.

Image: 103 Moore Street, Liverpool rendering

## IT IS MORE THAN JUST MONEY IN THE BANK

These are just some of the ways we're looking at creating cashflow to pay for future programs for our future generations. That's why the increased income isn't just seen as money in the bank for us; it's the means to achieving more important goals such as providing jobs for our youths and decent homes for families.

It also allows us to think about much broader issues in our Community and how we meet those needs, such as - relevant education, skill development, particularly for our younger ones, proper long term health care, increased life expectancy for our Elders, the personal development, achieving of personal life goals for all our Members and Community.

## FUTURE-PROOFING OUR ORGANISATION

We are implementing the Technology road map that future proofs Gandangara technically and digitally as a cloud-based operation. We have transitioned our starter network to Microsoft Office 365 to achieve business as part of efficiency, security, faster and smoother throughout the organisation.







Ann **Kenny**Transport Manager, Gandangara Transport Services **Gandangara** Local Aboriginal Land Council

## A HUGE INCREASE IN OUR INCOME POTENTIAL

The past six months have been very productive for us in acquiring more business for the Gandangara Transport Service. We now provide a chronic care service that we have been trialling in partnership with the Budjari Health Clinic Chronic Care Plan, in the Liverpool area, over the past five months. They usually use taxi vouchers for their clients, but they now allow us to provide the same service for them.

We are also currently negotiating with Bankstown, Fairfield, Campbelltown and Liverpool (all four Local Government Areas in our region) for about 200 clients, who will be using our services several times a week to travel between clinics health centres. All these new clients are in addition to our regular Gandagara patients and represent a huge increase in our income potential.

As a result of this business growth, we can put on more staff, more drivers, and provide more vehicles to give our Members an even better service. It also increases our potential for even more growth.

We recently raised our buses' awareness with highly visible branding messages and proven to be very effective in travelling billboards promoting our service. We are now getting a lot of extra clients from the community due to this improved promotion.

We are also identifying additional services that we can provide for all nominated patients of Gandangara's Health Services under the one umbrella and running a shuttle service to Liverpool Hospital twice a day.

When the future airport opens, we hope to have our bus shelter there and provide a range of shuttle services. These shuttle services could operate rides from the surrounding train and bus stations to the airport, and we can easily access our services for our Members and the Community from the airport to Gandangara and from Gandangara to the airport. So the potential here for business growth is huge for us in the near future.







Katrina **Rorison**Property Manager **Gandangara** Local Aboriginal Land Council

#### MAKING BETTER HOMES FOR OUR MEMBERS & IMPROVING OUR PROPERTY INVESTMENTS

My role at Gandangara is to manage, service and maintain our 28 residential and two commercial properties. The residential properties are rented to Members only. The commercial properties at Moore Street and Weld Street are currently being used by the Gandangara Council and our Transport Services, respectively.

As you can imagine, all these properties need constant attention, and Moore Street is undergoing a complete refurbishment, so we are currently organising a whole range of tenders from various construction and trades companies (plumbers, electricians, fitters etc.) to do all the work that's needed.

The concept of Moore Street, what it looks like and how it will be used results from extensive Community consultation. It is, after all, our people's building to be used for and by them. The same applies to our residential properties. Because each of these houses

is someone's home that makes it personal for them, it also prioritises us. We're repairing and upgrading residential properties. Our due diligence requires that we meet with the various builders and tradespeople to get three quotes on each project to get the best value for our Members' money. We have already started on some houses, and our Members appreciate it.

These improvements benefit both our Members and us. A better looking, better-maintained home makes life more pleasant and reduces stress for our Members. It's also less hassle for us, making it easier and better to manage. We're working hard to make sure the Members feel looked after and that their needs are heard and acted upon.

A better house makes a better home. It also protects our investment in it and increases its' value. Our Members are the main tenants, with some of their family members also living with them, so we know just how much they appreciate this provision, which is why we are always looking at ways of increasing the housing we can offer our Members in the future.



# Land care at Gandangara







#### •

# GLALC AGM



## Photographic Essay

# of 2020







•











# GLALC AGM of 2020





**(** 





## New Staff 2021









Narendra Nataraj Senior Project Support Officer, Program Management Office Gandangara Local Aboriginal Land Council

**Trudy Healey**Project Support Officer
Gandangara Local Aboriginal
Land Council

My journey has seen me working in utility sectors (telecom and water) for over 20 years with a key focus on areas of process, project and program management. I have extensive knowledge in customer advocacy, program framework and governance, change management, process improvement, sustainability and marketing program delivery supported by a strong focus on analytics and building insights to action plans to deliver stated outcomes. I have demonstrated the ability in leading customer strategic programs to develop solutions and drive strategic results in an omnichannel environment. One of my keen interests is in sustainability, focusing on people and how these principles can be applied to programs. I look forward to working with the team to deliver simplex and complex projects in a timely and cost-effective manner benefitting our Members and the wider Community.

I am deeply passionate about the advancement of Aboriginal and Torres Strait Islander people in all areas of life through education. I have over twenty years' experience across a variety of roles that provide services to advance Aboriginal and Torres Strait Islander people in education and employment including mentoring, training, and encouraging the advancement of skills and education. Previous to this role, I worked as a Project Support Officer with Inspire Community, a community services organisation in the Liverpool area of Sydney, assisting clients with programs including Disabilities, Work for the Dole and Breaking the Cycle. I also worked as a Case Worker with the Department of Community Services Ageing and Disabilities providing at home case management for clients with abilities with the aim to provide better and more integrated services in health and education. I have a Bachelor in Community and Social Development, Certificate IV in Community Services Mental Health, Diploma in Community Services, Certificate III in Business Administration, and currently completing a Master's in Project Management.

# Christine Torres Senior Finance & Project Support Officer Gandangara Local Aboriginal Land Council

Before joining GLALC, I worked for the Roads and Maritime Services under the Transport for NSW cluster for 13 years. I managed the procurement, contracts administration and provided project management support relating to the successful delivery of major infrastructure projects such as the Sydney Harbour Bridge and Sydney Harbour Tunnel Tolling Upgrade, Neutral Bay Tidal Flow Upgrade, Northconnex and Westconnex supply of variable message signs (VMS), School Zones Upgrade program, CBD VMS signs upgrade, CBD Evacuation project and F6 Driver Aid Fog System Upgrade. Having joined recently as a Senior Finance and Project Support Officer for the Enterprise Investment and Corporate Services team, I am amazed to see the passion and commitment of each GLALC staff. I believe in the core values of GLALC, and I look forward to contributing to the important work that it does for its Community.





#### Dr Ludmila Helene Ferrera de Freitas

GP Registrar Gandangara Health Services, Gandangara Local Aboriginal Land Council

Dr Ludmila is an experienced doctor who graduated in 2010. Ludmila has over ten years of practice experience, including as a specialist training in ENT. Ludmila is multi-lingual, fluent in Portuguese and Spanish in addition to English. Ludmila has previous placement experience with Paediatrics. Women's Health. Chronic Disease management and performing procedures. In addition, Ludmila has worked at Royal Prince Alfred, Blacktown, Mt Druitt and Canberra Hospitals. Ludmila worked mainly with Paediatrics, Emergency, General Medicine and Surgery during her hospital terms. She also has experience working in a GP practice and as an ENT surgeon in her home country of Brazil before coming to Australia. During graduation, Ludmila completed an ICU internship for eight months and participated in research and volunteer work in the Paediatrics Oncology ward for two years. Ludmila is very approachable and professional, committed to continuous quality improvement activities and engaged with ongoing research, having published several papers. published several papers.



#### Dr Isabel Hanson

GP Registrar General Practitioner Gandangara Health Services, Gandangara Local Aboriginal Land Council

Dr Isabel is passionate about Aboriginal and Torres Strait Islander health. For the past ten years have volunteered with Life for Koori Kids, a breakfast club for Aboriginal and Torres Strait Islander children and families in Sydney's inner city. Across the course of her medical training. Isabel has benefited from diverse experiences in Aboriginal and Torres Strait Islander health. gaining invaluable clinical experience as a medical student in the remote Aboriginal Community of Finke, NT, through the John Monash Scholarship program. Isabel received the Medical Staff Council Award in Paediatrics for her health promotion report on Redfern Jarjum College, developing a still used resource today. Isabel served on the Faculty Indigenous Health Advisory Committee from 2014-2016, conducted research on the impacts of poor quality housing on health outcomes in Aboriginal communities for the non-profit organisation Health Habitat with Professor Paul Torzillo and excelled in her GPT1 and GPT2 terms at Leichhardt GP. Isabel was also awarded the GP Synergy GP Registrar of the Year Award for the Central, Eastern & South Western Sydney region in 2020. Central, Eastern & South Western Sydney region in 2020.



#### Caitlan Ingrey-Ferris

Medical Receptionist
Gandangara Health Services,
Gandangara Local Aboriginal
Land Council

Worimi Ngani (Hello, how are you?), my name is Caitlan Ingrey[1] Ferris: I am a Koori woman. I have over six years of experience in Administration, including Out Of Home Care and Medical. I am very passionate about helping people and incredibly passionate about the mob. I love my job here at Reception and enjoy the community aspect. Every day is different, with some days being challenging - which I appreciate. I I am very passionate about Mental Health and believe everyone should be listened too and believed in. I have a lot of love for my culture and my mob, so I am pleased to be working so closely with the community. If you see me around, don't be afraid to say hello.

**(** 







# Litia Anu Trainee First Peoples Health Gandangara Health Services, Gandangara Local Aboriginal Land Council

I was born and raised in Townsville. My Father's from Saibai Island and my Mothers from Saint-Paul Island and Aboriginal from up Bamaga of Far North Queensland. I have worked in the retail industry for over 6 years however I wanted to change a different Career Path. One, because I realised my Parents. Uncles and Aunties are getting old, so I knew I had to get involved in the Community helping my people especially when it comes to their Health. So that is why I am here working for Gandangara. Not only that I also know my Traditional dances and language which is Kala Kawa Ya from my Father's Side. I feel that I have the responsibility to pass down knowledge. Come Say Hi when you see me . You know we love a good yarn. Best Tay-Tay.



# Khloe Bolton Trainee Aboriginal Health Practitioner Gandangara Health Services, Gandangara Local Aboriginal

Land Council

I am excited to be a part of the beautiful Team here at Gandangara.

I grew up in Liverpool and have been supported by Gandangara for much of my life.

I am deeply thankful for having that support and love of the Community, which is why I am over the moon about joining the Team and utilising my life skills to give back to the community that supported and uplifted me. I have always been a very vibrant, bubbly, social person who loves helping others, so I have always found myself working in Customer Service-driven careers. I have had a bit of a rough start to life, which I believe has moulded me into the strong-driven individual I am today. Although I may be young, my life experiences are many. I look at them all as learning experiences, so if you feel you need to yarn to someone who may understand what you are going through, don't hesitate to come in and see me or give me a call.



Jestyn Nand
Traineee Mental Health Care
Practitioner
Gandangara Health Services,
Gandangara Local Aboriginal
Land Council

Hi, I'm Jestyn Nand, and I'm a descendent of the Yamatji people of Western Australia.

I'm still on the journey of tracing my parent's mobs, as I grew up in the foster care system.

In this Community, I have regularly attended Community events and played the Yidaki where relevant. I am also a regular of the Gooboora Men's group at Miller. What brings me to Gandangara Health Services is wanting to give back to the Community that has welcomed and looked after me throughout my journey. By learning to become an Aboriginal Mental Health Worker and learning more about what the Community needs, I want to provide services that genuinely benefit the community's wellbeing. I would love to see people experience "getting out of the darkness", getting involved, having a sense of pride and belonging in their Community, and as a result, thriving more in their lives.







# Sarah Robinson Trainee Aboriginal Health Practitioner, Gandangara Health Services, Gandangara Local Aboriginal Land Council

I am a Worimi Woman who grew up locally in Green Valley. I am an outgoing person who loves spending time with my family and close friends, and I enjoy playing/ watching football and having a good laugh. I am a mother to a nine-year[1]old boy who is my greatest achievement in life so far. Now I can proudly add I am becoming an Aboriginal Health Practitioner with Gandangara to my list of Proud Achievements. Having been a Carer for my mum, I developed a love for helping others in need and joining the team at Gandangara I hope to utilise my previous experience as a carer and my passion for assisting others in making a difference in our community. I am looking forward to getting to know the community, so don't be afraid to come to have a yarn if you ever feel you need an ear to listen or a shoulder to lean on.



# Deegan Hunter Aboriginal Outreach Health Worker, Marumali Ltd. Gandangara Local Aboriginal Land Council

I am a proud Wiradjuri man descendant of the Williams family from Brungle and the Ingram family from Cowra. I am currently delivering health programs for our community. My background is in Youth Work

My background is in Youth Work and Mental Health. I have been working in those fields for the past five years before starting with Marumali. My interests are the early intervention, early prevention sustainability programs for the next generation and the implementation of life-skill based activities to benefit our Aboriginal families and the overall community.



# Rod Muiser Transport Driver Gandangara Transport Services, Gandangara Local Aboriginal Land Council

My Name is Rod Muiser. I'm a married man with 3 children with many years of experience within the transport sector and community under my belt. I engage in and deal with the frail aged and people with abilities on a daily basis and help with getting clients to their appointments. I joined Gandangara Transport Services to broaden my knowledge of the local LGA'S as a driver with experience in south west area's for many years and I work well in a team environment. When I'm not working I like to spend quality time with family.







MARUMALI PROGRAM	DATES	TIME	LOCATION	AGE Group
School Holidays 2021 Cultural Learning Day  Bush Walk Artefacts & Art Culture Health	8/4/2021 15/4/2021 RSVP date: 29/3/2021 1/7/2021 8/7/2021 RSVP date: 21/6/2021	9.30 am – 4 pm	<ul> <li>Flintstones         Cave-Heathcote         Ridge</li> <li>Red Hands         Cave-Sandy Point</li> <li>Burnum Burnum         Reserve-Woronora</li> </ul>	10 Yrs + (M & F)
Magura (Fishing) Program To educate young Aboriginal and Torres Strait Islander people on the importance of culture and fishing through a fun day out of the house and socialising with other young peoples.	6/4/2021 RSVP date: 29/3/2021 29/6/2021 RSVP date: 21/6/2021	9.30 am – 4 pm	TBC	10 Yrs + (M & F) 10 Yrs + (M & F)
Didge and Dance Connect Aboriginal students to culture, connect to kinship. Education. Meanings of body paint, traditional song lines that connect the land & the people. History of our ancestors through traditional performance & ceremonies.	11/2/2021 Every Thursday RSVP date: 28/1/2021	4.30 pm – 6 pm	103 Moore St, Liverpool	10 Yrs + (M & F)
Women's Yarning Circle Various health and wellbeing activities each week.	3/2/2021 Every Wednesday	10 am – 12 pm	Liverpool Women's Health Centre	18 Yrs+ (Female only)
Martial Arts Fitness and Healthy Lifestyle Facilitate martial arts classes for school aged children, to increase social, emotional and physical wellbeing in a culturally appropriate space.	16/2/2020 Tuesday's (during school terms) RSVP date: 2/2/2021	4.30 pm to 5.30 pm	103 Moore St, Liverpool	Open

**(** 





MARUMALI PROGRAM	DATES	TIME	LOCATION	AGE Group
Art & Culture Program Learn skills in basic drawing techniques, cultural stories how and why culture are is so important sharing our unique country. The program will also involve artefacts design and manufacture of traditional tools and weapons.	1/2/2021 Every Monday RSVP 29/1/2021	10am to 12pm	103 Moore St, Liverpool	Open
Cultural Incursion for Schools & Childcare centres.	Vary based on school & age groups	Negotiable Decided by both parties	School grounds	Open Contact team to discuss



#### Please contact Marumali for more information

Office:

Business address: Phone number:

Email:

Facsimile number:

**Business hours:** 

Level 1, 64 Macquarie Street, Liverpool NSW 2170 P.O. Box 1038 Liverpool Business Centre, 1871

(02) 9602 9677/ 0434 692 287

marumaliadmin@glalc.org.au

(02) 8712 0561

8:00 am to 5.00 pm Monday to Friday

## What's New



#### **Gandangara Transport Services**

#### **Gandangara Transport Services**

GTS has been out in the Community with business, as usual, transporting clients to Medical appointments, elders groups, shopping, Community events and visiting family and friends. With the difficulties many companies have been facing over the past year, GTS is lucky enough to have still been able to do what we love most, helping our Community get where they need to go.

It has been quite a busy time for GTS with our current clients and the clients from the Aboriginal Chronic Care Program at Budyari in Miller. These clients are a pleasure to transport; they have such a lovely presence on the bus, and they have such an appreciation in seeing a familiar face when getting picked up for appointments.

#### **Good Will Stories**

GTS had a client on board who was quite anxious about going out that particular Day and had expressed how she had considered cancelling. The driver, Ann (Transport Manager), had noticed her listening to music on her phone quietly in the back seat and asked if she would like to turn the music up. The client was so happy to hear her familiar songs. Ann was singing along the whole trip. Later, GTS received an email of appreciation from the Aboriginal Chronic Care Program team, complementing Ann on how comfortable she had made the client feel.

Another gesture of appreciation, a client gave GTS staff a bunch of flowers because she was so happy with the service and how much care was provided in her transportation to appointments.

#### **New Driver**

GTS is pleased to welcome our new transport driver Rod. Rod has been with GTS for two months and is settling in nicely. Rod has come from a community transport background and has extensive knowledge of our service areas. Some of you may have seen him out in the community already with his smiling face.

#### Day to Day business

COVID-19 restrictions are currently in place. GTS meets all TSNSW and NSW Health requirements to keep our community and staff safe while out on the roads. Current restrictions mean that all people boarding the bus, including drivers, must wear a mask as there are fines in place for drivers and clients if not worn on GTS vehicles. Please be mindful of those restrictions and remember to bring your masks.

GTS busses are currently being steam cleaned after every shift, visiting local sanitisation stations twice daily, wiping down high traffic areas in the back of the bus, e.g. handrails and seat belts. There is a hand sanitiser available for clients and staff on every transport vehicle, and temperatures are being taken before clients board the bus.

#### **Calendar Outings**

GTS is also pleased to advise due to popular demand; an April and May social calendar has been put together. The Community has been eager to get back out, visiting historical sites, beaches, secondhand shops, and just seeing their friends once again on the bus. (see page 37-38)







#### **Elders Group**

GTS have also been assisting with transport for some recent Marumali programs run for the community. Trips to significant cultural sights, fishing hotspots and an ongoing arts program based at 103 Moore St, Liverpool.

GTS also provides transport for Elders to attend activities such as the Liverpool Health weaving, Bankstown art group, Claymore seniors group, Campbelltown TAFE and Campbelltown art centre.



## **April 2021 Outing Calendar**

This service is provided in a group, if you are interested in attending Please contact GTS on 9608 0968 to book your seat.

GTS follows all social distancing guidelines which will apply for all social outings.

GANDANGARA TRANSPORT CALENDAR									
MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY	
							01		02
						Dollar World Orange Grove Home Maker Cen Lunch at the food at own cost Bus \$5		OFFICE CLOSEI GOOD FRIDAY	)
	05		06		07		80		09
OFFICE CLOSED EASTER MONDA		Scenic Drive through The Australian Both Gardens The Mount Annan Lunch at the Flower Chinese Restaurar Campbelltown at the Bus \$5	anic er Drum nt	Sydney Royal Ea Show Seniors Da \$17 Entry limited available Online <b>Bus \$10</b>	ıy	Shopping at Mount Pritchard Vinnie's Store \$10 Lunch at Prichard Hotel at own cost Bus \$5		Shopping at Dolla Warwick Farm an Sara Lee Factory Lunch at the Sara Complex at own of Casula Bus \$5	d The
	12		13		14		15		16
Bingo Liverpool Catholic Club <b>Bus \$5</b>		Bingo Airds/Bradbury Neighbourhood Centre Lunch \$5 Bus \$5				Sydney Zoo Bung Entry \$35 Various lunch Iter available at the Boulevard Eatery at own cost <b>Bus \$10</b>	ns		
	19		20		21		22		23
Bingo Liverpool Catholic Club <b>Bus \$5</b>		Scenic Drive to Kiama Blowhole Light Shopping On the main stree Lunch at one of the many café's at own cost Bus \$15				Bingo Prestons Depo \$7 Bus and Healthy Included			
	26		<b>27</b>		28		29		30
Bingo Liverpool Catholic Club <b>Bus \$5</b>		Second hand sho Picton Vinnie's and Lifeli Lunch at the Com Ground Bakery at cost Bus \$10	ne imon			Scenic Drive to the Blue Mountains Botanic Gardens Lunch at the Mou High Pie Shop Bus \$15			



# May 2021 Outing Calendar

This service is provided in a group, if you are interested in attending Please contact GTS on 9608 0968 to book your seat.

GTS follows all social distancing guidelines which will apply for all social outings.

MONDAY	TUESDA	TUESDAY		WEDNESDAY		AY	FRIDAY	
03	3	04		05		06		07
Bingo Liverpool Catholic Club Bus \$5	Ferry Ride from Parramatta to Cir Quay Lunch and Ferry cost Bus \$10				Mothers Day Healthy Lunch Prestons Depo \$15 Bus included			
10	)	11		12		13		14
Bingo Liverpool Catholic Club Bus \$5	The Robertson Cheese Factory Lunch at the Robertson Pie SI at own cost Bus \$10	nop			Boot Hill Markets Minto Bus \$5			
17	7	18		19		20		21
Bingo Liverpool Catholic Club Bus \$5	Shopping at King Discounts Prospe Lunch at Pacific Restaurant Lunch specials fr \$10.50 Bus \$10	ect Chinese			Goulburn Vinnie's Lunch at Goulbur Bowling Club at o <b>Bus \$15</b>	n		
24	1	25		26		27		28
Bingo Liverpool Catholic Club Bus \$5	Moorebank Salvation Army Lunch at Mooreb Sports Club at ov Bus \$5		National Sorry Da To Be Advised	ay	Minchinbury Salve Lunch at KFC or l jacks Bus \$10			
31		Gan	idangara Transpo	ort (02) 9	608 0968	Connect	Belong Thrive	
Bingo Liverpool Catholic Club Bus \$5		<u>J</u> :						
				G Local A	andar boriginal Land Cour	nga	ra	

#### **Gandangara Local Aboriginal Land Council**

Head Quarters: 103 Moore Street, Liverpool NSW 2170

Current Office: Level 1, 64 Macquarie Street, Liverpool NSW 2170 Business address: P.O. Box 1038 Liverpool Business Centre, 1871

Phone number: (02) 9602 5280

Business address:

Email: Reception@glalc.org.au

Business hours: 9.00 am to 5.00 pm Monday to Friday

#### **Gandangara Health Services Limited**

Office: Ground Floor, 64 Macquarie Street, Liverpool NSW 2170

P.O. Box 1038 Liverpool Business Centre, 1871

Phone number: (02) 9601 0700 Email: health@glalc.org.au

Business hours: 8:30 am to 6.30 pm Monday to Friday

#### **Gandangara Transport Services Limited**

Office: 14 Weld Street, Prestons NSW 2170

Business address: P.O. Box 1038 Liverpool Business Centre, 1871

Phone number: (02) 9608 0968

Email: bookings@glalc.org.au

Facsimile number: F: (02) 8783 5053

Business hours: 8:30 am to 4.30 pm Monday to Friday

#### **Marumali Limited**

Office: Level 1, 64 Macquarie Street, Liverpool NSW 2170

Business address: P.O. Box 1038 Liverpool Business Centre, 1871

 $\bigoplus$ 

Phone number: (02) 9602 9677/ 0434 692 287 Email: marumaliadmin@glalc.org.au

Facsimile number: (02) 8712 0561

Business hours: 8:00 am to 5.00 pm Monday to Friday

#### **NEXT**

Ordinary Members Meeting 19 May 2021, 6:30pm - 10:30pm Liverpool Catholic Club Register (02) 9602 5280

